



## Retroactive-Eligibility for Fee for Service Medicaid Members

Retroactive-Eligibility occurs when an individual who has applied for Indiana Medicaid coverage is assigned eligibility retrospectively to the date of their application for IHCP covered services. This process occurred with some frequency prior to June 1, 2018 but will be extremely limited with the incorporation of the broker model, managed by Southeastrans, effective June 1, 2018. Retroactive-Eligibility will continue for Non-Emergency Transportation Services for Fee for Service Medicaid members until June 30th. See below:

**From June 1 – June 30, 2018, during the broker implementation “grace period”,** members may contact providers directly to schedule non-emergency medical transportation trips versus calling the Southeastrans Call Center. If a transportation provider delivers an individual to their appointment who is not eligible on the date of service but who later obtains Retroactive Eligibility as a Fee for Service member for the date of service, Southeastrans will reimburse the provider. If the member is not eligible on the date of the trip, Southeastrans will not pay the provider for transportation of the member.

**Effective July 1, 2018 –** Southeastrans will process all transportation requests from members, authorized member representatives and healthcare facilities. Southeastrans will not schedule transportation for individuals who do not have active status in the eligibility portal. If a transportation provider transports a member without obtaining a Southeastrans trip authorization number, regardless of the member’s eligibility status, the provider will not be paid for the transport.